



Addendum NO. # 1  
City of Stockbridge  
IT Support Services RFP 201507-01

We have received and are answering the following questions:

- 1) Question: How does the City of Stockbridge currently utilize its Citrix platform?

Answer: Citrix is utilized for remote access to applications from the Maintenance and Public Works departments.

- 2) Question: Which software applications are currently hosted? Where are they hosted? Who are they hosted by?

Answer: The City is moving to using Office 365 and hosting their mail server. It is currently onsite. Other software packages that are cloud based are portions of the Incode online payment solution, BIS, MinuteTraq, Courtware online payment solution, SeeClickFix, and video streaming hosted by ESE Networks. All online solutions are hosted by the software vendors.

- 3) Question: How many servers does the City currently run on and where are they located? Can you provide a server list with all applications?

Answer: All servers are located at City Hall. The City has 2 physical servers running VMWare and 12 Windows servers running in a virtual environment.

Comserver- Host for phone system software and voicemail

Spiceworks- Security server for camera system at Court

Stockbridge2- Security server for door system at Court

Stockbridge3- Incode application server

Stockbridge4- Print server

Stockbridge5- Domain Controller

Stockbridge6- Citrix server

Stockbridge8- SQL server

Stockbridge9- Exchange server

Stockbridge10- Domain Controller and File server

ADFS- ADFS server

VEEAM- VEEAM server  
VCenter- Virtual Appliance  
Email Security Appliance- Virtual Appliance

- 4) Question: What are the current applications running on the AS400? What is the long term strategy for this platform?

Answer: Server hosts the TBS software. No current plans for removal.

- 5) Question: Who is your current ISP and what bandwidth are they providing to the City?

Answer: City Hall – Birch 10mb  
Charter cable – 50mb  
Merle Mander Conference Center- Charter 50mb  
Ted Strickland Community Center- Charter 20mb  
Public Works- Birch 1.5mb  
Water Treatment Plant – Birch 1.5mb  
Charter 20mb

- 6) Question: How many total servers does the City have in service (both physical and virtual)?

Answer: 14

- 7) Question: How many total desktops/laptops are to be supported?

Answer: 65

- 8) Question: How many total locations are to be supported?

Answer: 6

- 9) Question: What is the total data size on the servers which would need to be backed up locally and into our cloud for DR purposes?

Answer: 12-13TB

- 10) Question: Does the City have their own Public Safety departments and will the IT Department support them?

Answer: The City does not currently have our own Public Safety Department. Police and Fire Services are contracted through the County. The City does provide a building which is utilized by the County Police Department.

- 11) Question: What is the City's current employee and contractor count?

Answer: 70 employees; 2 contractors (IT Services)

- 12) Question: What is your current IT Staffing?

Answer: IT Services are currently handled by an outside IT firm.

13) Question: What is the current and forecasted IT budget for 2015 and 2016 respectively?

Answer: This information may be obtained through an Open Records Request by emailing the City Clerk at [cityclerk@cityofstockbridge-ga.gov](mailto:cityclerk@cityofstockbridge-ga.gov).

14) Question: Are prospective companies allowed to bid on a portion of the RFP?

Answer: Please bid on the entire RFP.