



# Waste Collection Services Rules & Guidelines

Rev. 01/2018

Garbage, recycling, bulk and yard waste collection services are provided by our new exclusive franchise hauler, Waste Industries. The following services are now included:

- ✓ Weekly Curbside Garbage Service (95 gallon cart included)
- ✓ Weekly Curbside Bulk Removal (by scheduled appointment each time needed)
- ✓ Weekly Curbside Bagged Yard Waste Removal (no appointment needed)
- ✓ Weekly Curbside Yard Waste Removal (by scheduled appointment each time needed)
- ✓ Bi-Weekly Curbside Recycling Service (65 gallon cart included)

## Curbside **Garbage** Collection Guidelines

- Carts must be placed at the curb no later than 6:00am on your scheduled day of service.
- All garbage **must be bagged** and placed inside the container.
- **Only the 95 gallon cart provided by Waste Industries will be serviced.**
- Due to the use of an automated truck please pay close attention to the cart placement guidelines included in this flyer.

## Curbside **Bulk** Collection Guidelines

- You must call Waste Industries to be added to the Bulk collection schedule each week. This must occur no less than 24 hours before your scheduled day of service.
- Bulk items are described as any item that is too large to fit into the 95 gallon cart. This may include furniture, mattresses, appliances, etc. (Freon must be removed from appliances and tagged with certification that it is empty)
- No more than three (3) items will be removed during each weekly service at no additional charge.

## Curbside **Bagged Yard Waste** Collection Guidelines

- Leaves and grass clippings must be bagged in paper or plastic and placed at the curb no later than 6:00a.m. on your scheduled day of service.
- Up to ten (10) bags will be removed weekly on your normal collection day.
- This service does not require calling to schedule a pick up.

## Curbside Yard Waste Collection Guidelines

- Call Waste Industries at 770-474-9273 to be added to the Yard Waste (Twigs, Limbs and Branches) collection schedule. This must occur no less than 24 hours before your scheduled day of service.
- Yard Waste must be placed at the curb no later than 6:00am on your scheduled day of service.
- Twigs, limbs, and branches should be neatly piled for collection and shall not exceed four (4) feet in length.
- All of the material combined may not exceed four (4) cubic yards (approximately the size of the bed of a standard pick-up truck).
- Multiple week pick ups can be scheduled, however in the event your pile of twigs, limbs and branches exceeds the four (4) cubic yard limit and you wish to have them collected in one pick up you must call Waste Industries to schedule a “Special Pick Up”. There is a \$150.00 fee for each “Special Pick Up”.

## Curbside Recycling Collection Guidelines

- Call Waste Industries at 770-474-9273 to sign up for curbside Recycling at no additional charge.
- Carts must be placed at the curb no later than 6:00a.m. on your scheduled day of service.
- Though bagged recyclables are acceptable to place inside the container, we would prefer that they be un-bagged. It makes processing easier upon delivery.
- **Only the 65 gallon cart provided by Waste Industries will be serviced.**

### Acceptable Recycling Materials:

- Cardboard Boxes
- Junk Mail & Magazines
- Newspapers
- Phone Books
- Office Paper
- Plastic Milk Jugs
- Plastic Detergent Bottles
- Plastic Water & Soft Drink Bottles
- Aluminum & Tin Cans
- Plastic Jars (NO GLASS)





# WASTE INDUSTRIES 2018

## EVERY-OTHER-WEEK RECYCLING SCHEDULE

B Week
A Week
Holiday

During a holiday week, if your service day falls **ON** or **AFTER** a holiday you will be serviced on the following business day. Please refer to the Waste Industries website [www.wasteindustries.com](http://www.wasteindustries.com) for any service questions and an up to date holiday schedule.

### City of Stockbridge recycling serviced on B week

January						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

February						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28			

March						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

April						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

May						
S	M	T	W	T	F	S
	1	2	3	4	5	
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

June						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

July						
S	M	T	W	T	F	S
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8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

August						
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				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

September						
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						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

October						
S	M	T	W	T	F	S
1	2	3	4	5	6	
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

November						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

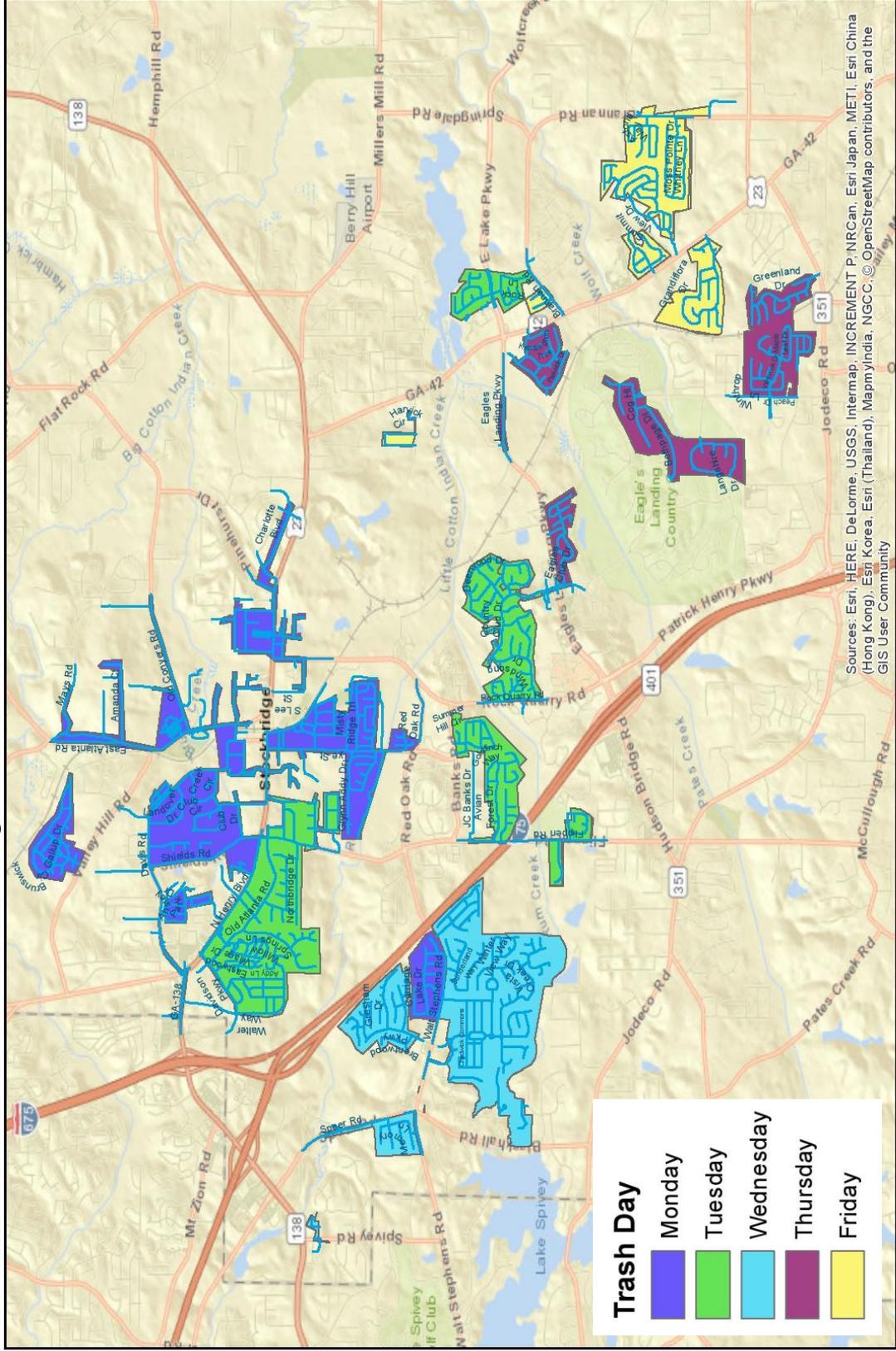
December						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

### We Recycle:

- Milk Jugs
- Soda & Water Bottles
- Laundry Soap Jugs
- Aluminum Cans
- Tin & Steel Cans
- Cardboard Boxes
- Newspaper
- Junk Mail
- Magazines
- Phone Books
- Office Paper
- Food Boxes

\*All plastic and metal containers should be rinsed with water. Food & Cardboard boxes should be free of liners, styrofoam, or any other packing material.

# Garbage, Recycling, Bulk and Yard Waste Collection Routes Stockbridge Residential Service Zones



Sources: Esri, HERE, DeLorme, USGS, Intermap, INCREMENT P, NRCan, Esri Japan, METI, Esri China (Hong Kong), Esri Korea, Esri (Thailand), MapmyIndia, NGCC, © OpenStreetMap contributors, and the GIS User Community

Konka Webbridge  
GIS, Waste Industries  
August 24, 2017

Visit: [www.cityofstockbridge.com](http://www.cityofstockbridge.com) to lookup your pick up day.



# Waste Collection Services Rules & Guidelines

Here is the answers to some most asked questions:

Question: *What if I have not received my garbage or recycling container?*

Answer: **Call Waste Industries to complete delivery.**

Question: *Am I required to have service with Waste Industries?*

Answer: **Yes, by law all residents are required to have garbage service. Each homeowner will be billed by the City.**

Question: *What if I have more garbage than the container will hold?*

Answer: **If this happens on occasion, place the bags outside the container and they will be collected. If this occurs regularly, contact Waste Industries to order a second cart or sign up for our FREE recycling service.**

Question: *Can I continue to use and place garbage in my personally owned containers?*

Answer: **No, Waste Industries will only service the 95 gallon cart provided by the City.**

Question: *How can I get rid of my personally owned containers?*

Answer: **Call Waste Industries to schedule them to be removed as a Bulk Collection item.**

Question: *What if no one in my home is physically capable of rolling the cart to the curb?*

Answer: **Call the Stockbridge Public Works Department and ask to be certified as a Qualified Disabled Resident to receive backdoor service.**

Question: *Will Waste Industries pick up construction materials during Bulk Collection service?*

Answer: **No, all construction and landscaping contractors, or any other type of contractor that generates waste is required to provide their own method of removal. Landscape materials generated by the home owner are acceptable. Construction materials, regardless of the generator, are never acceptable.**

Question: *Does my yard waste have to be in biodegradable bags?*

Answer: **No, though we prefer biodegradable bags because they are better for the environment any type of household garbage/yard waste bag will be collected.**

Question: *Who do I call if my garbage is missed or my container needs to be repaired?*

Answer: **Call Waste Industries for all service requests or issues.**

More questions? Visit us at [www.cityofstockbridge.com](http://www.cityofstockbridge.com)

Or call Waste Industries at: **770-474-9273**